



Join our client's Team as a Customer Service Agent in Lisbon!

Gi Group is recruiting a **Customer Service Agent (f/m)** fluent in French and English to work in the energy field for one of our clients in Lisbon.

Your Day-to-Day:

- Operate at the core of the business by helping customers.
- Resolve customer queries over the phone or via email, and engage with other suppliers when needed.
- Perform other administrative tasks whenever necessary.

Who We Are Looking For:

- Fluency in French and English (mandatory).
- Previous experience in similar tasks.
- Strong proficiency in MS Office programs.

What We Offer:

- Direct contract with Gi Group.
- Comprehensive training.
- Competitive salary, plus meal allowance.

If this opportunity excites you and fits your profile, send us your application!

Build your career with us!

Interested candidates, in compliance with the provisions of Regulation (EU) 2016/679 (GDPR), are invited to read the privacy policy at pt.gigroup.com> Candidate Privacy Policy.

As part of Gi Group Holding, Gi Group recognizes and respects the diversity of people and believes that providing equal opportunities through fair processes based on meritocracy and professional competence, valuing the diversity of similarities and differences that create the uniqueness of each person, and promoting a culture of inclusion by eliminating factors that discourage or hinder access, permanence, and growth in the labor market is fundamental to its success. Discover our Global High-Level Policies at gigrouholding.com/portugal> Social Commitment. Gi Group thus complies with the legal provisions of Law 4/2019, of January 10.